

Quality Management Policy

As a group of businesses that specialise in Invasive Vegetation Services and Aquatic Restoration, we are committed to the effectiveness and continual improvement of our Quality Management System, which we employ as our primary Business Management System, around which we are able to integrate our accredited Occupational Health & Safety and Environment management systems, along with our financial management system.

We recognise that basing what we do around a customer focus and building relationships with our interested parties, can enable us to maximise our understanding of what's required of us and match that to what we produce and provide. This in turn assists us with our commitment to the continual improvement of our ability to satisfy customer, statutory and regulatory requirements.



We recognise that continual improvements in process understanding can lead to significant gains in efficiency, effectiveness and doing what we do right, more consistently with less vulnerability to risks and fewer costly mistakes.

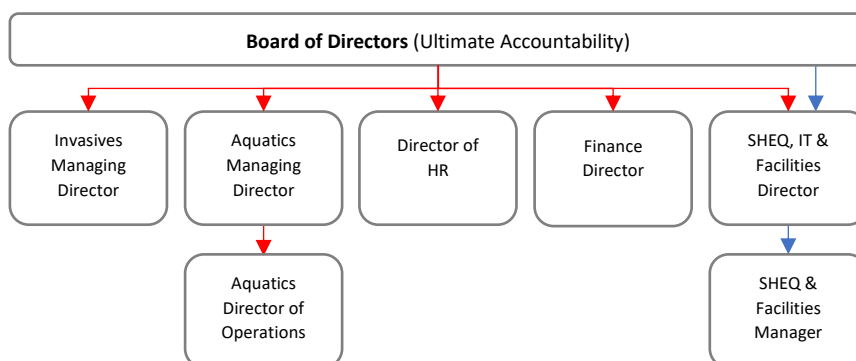
We are committed to the development of our staff and recognise that this system can help us strike the right balance between flexibility of individual approaches and standardised processes, as well as generate, retain and facilitate the sharing of more organisational knowledge.

We are committed to unifying the organisation with this management system framework, but where there are differences in organisational context, needs of interested parties and customer requirements, we will promote the development of business-unit-specific processes that more closely match these.

We are committed to demonstrating the above by maintaining accredited ISO 9001 certification. Essential to this is the planning and working towards objectives to support this policy that are based upon our organisation's changing internal and external context. We will integrate the requirements of the standard into the day-to-day running of the business at all levels. We will also regularly monitor, engage, consult, evaluate and address opportunities to reduce risk, exploit opportunities and improve the business performance at all levels.

Key:

-  Responsible for Management System implementation, continual improvement, effectiveness and support of other top management in their use of the system
-  Responsible for managing using Management System with visible leadership, focus on customers and interested party requirements and continual improvement of live processes



Signed by: Board of Directors

